

Home Survey Information Sheet

In advance of our surveyor visiting your property to undertake a Home Survey on behalf of the purchaser of your property, please take a moment to read through the following.

A range of factors such as the time taken at a previous survey, traffic, and weather conditions can affect the surveyor's arrival time. Where a contact number has been provided the surveyor will contact you should any delays occur.

The surveyor will provide you with a business card to confirm their identity on arrival. The surveyor can provide photographic identification on request.

The surveyor will survey in the following order:

- External areas of the property, front to back.
- Grounds including garages, outbuildings, and boundaries.
- Internal areas starting within the loft and working down.

We can of course accommodate any reasonable changes to this on request.

Dependent on the type of survey and size of the property, the surveyor will be in attendance for approximately:

Level 1 Survey –	1hr to 1.5hrs
Level 2 Survey –	1.5hr to 2hrs
Level 3 Survey –	1.5hrs to 3hrs

We kindly ask that access is made available to all areas of the property and grounds, unlock any side/rear access gates, unlock, and open any garages, outbuildings, and drop any loft ladder if you have one. Where possible please remove items from around windowsills and fully open any blinds or shutters.

The survey is confidential between Stratful Associates Ltd and the purchaser of your property, and we are therefore unable to confirm the results whilst we are at the property.

In advance of our survey please let us know if you have undertaken any alterations to the property including any extensions or loft extensions, when these were carried out and whether you have any relevant documentation (planning permission, building regulations.) Please let us know if you are aware of any defects such as leaking taps, stiff doors etc.

If anyone within the household develops symptoms or is self-isolating within seven days of the survey, please contact us to rearrange on a mutually convenient alternate date.

Our surveyors have all been fully vaccinated including a booster vaccination. In line with current government advice will no longer wear face masks when entering your property. However, if there are any vulnerable persons or you would prefer the surveyor to wear a mask, please discuss this with the surveyor on arrival and this can be arranged.

Where possible we ask that you slightly open all the windows to the property to allow improved ventilation whilst the surveyor is present.

Contact Details

Contact: Kate Stratful

Mobile: 07361 249464

Email: surveys@stratfulassociates.co.uk